

THE ART INSTITUTE OF CHICAGO

111 SOUTH MICHIGAN AVENUE, CHICAGO, ILLINOIS 60603-6110 · TELEPHONE: 312-443-3600 · FAX: 312-443-0849

April 24, 2001

Dear Susan,

I wanted to write as soon as I could to thank you so very much for absolutely MAKING our wedding reception. I hope that you saw the success of your music while at our reception on the night of March 31. I know I did . . . and since the wedding I have received countless remarks and compliments about how talented and fun you were, what a range of music you played incredibly well, and how open you were to requests of all kinds.

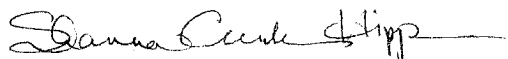
Within the first few songs, I was amazed and thrilled to see wedding guests of all ages not only on the dance floor but even dancing between the tables and on the upper level. Since I've been back from my honeymoon, I have had several guests tell me that they spent most of their dancing hours there among the tables, because the dance floor was packed!! There is no remark I would rather hear!! I had hoped to treat everyone to an evening of great music, and thanks to you, I did.

Your music, energy, and enthusiasm were truly contagious throughout the evening. From the dinner music which set the pace for a fun night, to the special songs that you learned just for us (My dad is STILL talking about how incredible "The Tide Is High" sounded—he can't get over that you'd just learned it!), to the rockin' party that you supported until the wee hours of the morning, I couldn't have been more pleased and impressed. You exceeded all of Tim's and my expectations, as well as those of our guests. Additionally, Susan, we have received many compliments on your elegant announcements throughout the evening. They were the perfect way to invite people to dinner, attract their attention to moments like the cake cutting, etc.

Finally, thank you for always being so easy to contact and open to my ideas, suggestions, and questions. I have told you before how much I appreciated being able to e-mail you with any ideas throughout the wedding planning process. E-mail correspondence is so efficient, especially for working, out-of-town brides, and your responses were always very prompt and encouraging. Thank you so very much for that. I know my questions and ideas were unusual and picky at times, but you handled all of them with professionalism and grace.

So thank you for adding so much to our wedding reception. I know that some of our friends and family members on the dance floor hadn't had that much fun in years. Thank you for reaching out to all ages and musical preferences throughout the evening. I am in your debt—rest assured that I will give you my highest recommendation when Atlanta friends are looking for a wedding band!!

Thank you,



Shannon Crunk Hipp